We welcome you to NCBA Internet Banking.

To access the internet banking platform, please follow the steps below:

Step 1:   **Obtain a physical or soft token**

The physical token is issued at any NCBA branch near you.

The soft token can be downloaded from the following online stores depending on the make of your phone:

- *Play Store* for Android devices
- *App Store* or *iTunes* for Apple devices
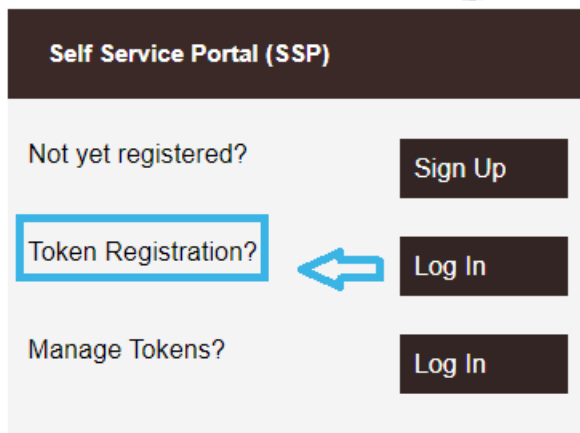- *Blackberry world* for Blackberry devices

To download the soft token, search for **NCBA Active ID(HID Global)**and select Download.

Tokens can also be downloaded on your personal computer using the link below:

Step 2:   **Token Registration.**
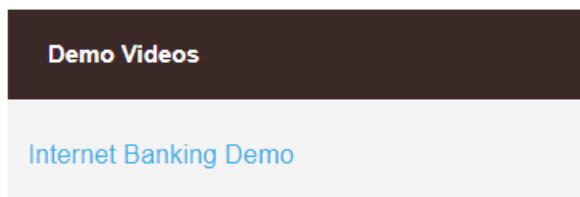
Select Token registration on our internet banking page

https://netbanking.ncbagroup.co.tz/NCBAIB/servlet/BrowserServlet

Self Service Portal (SSP)

Not yet registered?   Sign Up

Token Registration?   ⬅   Log In

Manage Tokens?   Log In

Demo Videos

Internet Banking Demo

- Input your user id and submit.

- Click to send by SMS- The one time password will be sent to your email.

- Input the OTP send to your mobile and submit.

- Under soft token input the serial number from the token on your phone without the hyphens then choose mobile/PC and submit.

- You will get an activation code.

- Click next on you token, input the activation code and click next to get a registration code.

- Input registration code on the website and submit. From there the token will be registered.

- Click next on your token and input a PIN.

- Create security questions on the internet banking portal.

Your token will be successfully registered/activated, log out from the self-service portal, clear your browsing history and log.